

Privacy Policy



Rev. Oct/2017

This Privacy Policy discloses the privacy practices for www.liquidinvoice.com (including all sub-domains, the "**Sites**"), which are owned and operated by LiquidInvoice LLC ("**LiquidInvoice**," "**our**," "**we**" or "**us**") as well as the use of any mobile device application created by LiquidInvoice LLC (each, the "Mobile App") and our web-based payment application and process. The Sites, Mobile App, and Web processing may be referred to as our "Services".

We take privacy and data protection issues very seriously. Our Privacy Policy applies to personal information collected from merchants who contract with LiquidInvoice to use our services, as well as consumer information that LiquidInvoice may acquire in the course of our business.

As our services change, we may revise this policy. If you have questions about our privacy practices please contact us at support@liquidinvoice.com

Information Collected

We collect information from its merchants through an application process used to establish an account to utilize our services. The process utilizes our 3rd party application and transaction processor. We only obtain information from potential clients when an individual or company applies for an account to use our services via the web application. At that time, we will ask for contact information (such as your name, street address, phone, fax and e-mail address), and information pertaining to your business, including but not limited to current financial statements, bank account and/or settlement account information, and how you will utilize our services. Additionally, to process individual transactions for merchants, we typically will receive from the merchant information related to the specific transaction. This might include information about the transaction that a consumer has furnished the merchant in placing the order for example. Any personal information we might receive in processing transactions varies according to the nature of the transaction and the way in which merchants are using our services. It generally will include customer information, banking information and transaction information. Personal consumer information is used to process payment transactions and for no other purpose and although we require information specific to bank accounts or credit cards for our merchants to collect payments, we do not store any credit card or bank account numbers.

Information Disclosure

Protecting personal information about merchants and consumers is an important part of our business. Personal information is shared with third party banks to the extent necessary for LiquidInvoice to complete the e-check transaction. We also may release personal information when we believe release is appropriate to comply with law or verify information with other companies for fraud protection and risk reduction.

Information Security

Information security is critical to our business. We work to protect the security of consumers' information as well as our merchants through the use of security and encryption software. Any information that is gathered, rather than merely passed through as part of a transaction, is stored on servers located in a secure data center. The number of people with access to these servers is very limited. Firewalls and other security technology are used to prevent system servers and computers from being accessed by unauthorized persons. It is the merchant's responsibility to protect against unauthorized access to the system through misuse of credentials. To assure of no unauthorized access, please be certain you log off the system when finished with your session and protect your credentials used to access your merchant account.

System Access

LiquidInvoice gives merchants' authorized personnel the ability to set system access and user permissions on an individual basis, including system view and administrative settings.

Dispute Resolution

If you have any questions or concerns, please contact LiquidInvoice by e-mail at support@liquidinvoice.com. We will do our best to address your concerns. If you feel that your complaint has been addressed incompletely, we invite you to let us know for further investigation.

A Note about Minors

We do not intentionally gather information about visitors who are under the age of 18. If you are under the age of 18 you should not use our Sites or Service.

International Transfers

If you are accessing our Services from outside of the United States, any information provided will be transferred to us or our service providers in the United States. Regardless of where your information is collected or transferred, the information will be treated in accordance with this Privacy Policy. You consent to such transfer through your continued use of our Services.

Cookies and Similar Technologies

No portion of this service will collect information via cookies, web beacons, pixel tags, or similar digital tracking technologies. These technologies can be used to collect and analyze other information related to the devices you use to access the Services, browser types, browser language, unique device identifiers and other information about your computer(s) and/or mobile device(s).

Contacting LiquidInvoice LLC

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